



Coronavirus Disease (COVID-19)

Q&A: Should I be Tested?

The Centers for Disease Control and Prevention (CDC) is closely monitoring the COVID-19 outbreak. As of 03/16/2020, Idaho is reporting 5 cases of COVID-19.

COVID-19 Symptoms: The following symptoms may appear 2-14 days after exposure:

Fever, Cough, Shortness of Breath

At what point do I get tested for COVID-19? If you have the above symptoms, please call the Emergency Department to speak with a Nurse. We are asking that patients requiring testing arrive outside of the Emergency Department, stay in their vehicle, and call the Emergency Department at: 208-245-7623 (or call the hospital main line at: 208-245-5551). This phone number is also posted at all entrances of BCH. BCH staff, following proper isolation procedures, will come out to your vehicle to test you there.

If I do not have any of the above symptoms, can I get tested anyways? We will not be testing patients who DO NOT have the above symptoms.

What if I have recently traveled to another country but do NOT currently have any symptoms? If you have recently traveled from an area with widespread or ongoing community spread of COVID-19 but do not have any symptoms, our suggestion is to self-isolate at home. Again, if you do not have any symptoms, we are not able to test you. If you develop symptoms, please call the Emergency Department and follow procedure outlined above.

What if I am feeling too ill to remain at home? If you are feeling too ill to remain at home, call your healthcare provider. It is important to call ahead of your arrival to avoid exposing others, allowing BCH to follow proper isolation precautions. For Medical Emergencies, always call 911 for an ambulance.

Does Panhandle Health test for COVID-19? No, Panhandle is not performing testing.

Who do I call with COVID-19 Questions?

The preferred number to call is the Panhandle Health COVID-19 Hotline: 877-415-5225. BCH also has a Nurse available to answer questions Mon-Fri, 8:00a.m. – 4:00p.m.: 208-245-7633. For after hours, call the ER: 208-245-7623 or 208-245-5551.



Idaho COVID-19 Information:
Hotline: 877-415-5225



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